# Hear's the News

The Official Newsletter of the Iowa Hearing Association

Winter 2012



## IHA Spring Conference

April 20-21, 2012 West Des Moines Marriott West Des Moines, IA

## AAA Conference

April 6-11, 2011 Boston, MA

## **IHA Fall Conference**

Sept. 14-15, 2012 Embassy Suites Des Moines, IA

## **IHS Conference**

September 20-22, 2012 Glendale, AZ

Mark your calendars now and plan to attend

## From the President's Pen

What a privilege to be nominated for president of the Iowa Hearing Association. Everyone on the board works hard to provide the very best in education, addressing issues and help us to be better in our craft. And speaking of our craft;

As all of us know our industry is changing. What we did yesterday is not what we are doing today. We are also seeing changes in the distribution of hearing aids. We're all aware of hearing aids being sold over the Internet. So what is being done? Well



in a word, "a lot". One of the latest casualties on the sale of hearing aids was Best Buy. Best Buy entered into the selling of hearing aids, however they recently pulled out. United Healthcare has decided to sell hearing aids. In December 2011 IHS sent a "cease and desist" order to United Healthcare. The outcome is unknown.

Over the years our industry has seen the emergence of the Internet, RIC's, wireless technology and increased competition due to consolidation and buyouts.

I see no reason to doubt that we will experience many changes in the coming decade. Change is inevitable. It will happen whether we like it or not. It's up to all of us to keep up with the changes. Here are some things to think about considering the future and topics of discussion:

- Through what channels do you reach customers today and how will this change tomorrow?
- Which skills make you unique today and which will make you unique in the future?
- What will be your product tomorrow and how will you develop the skills to keep up?
- Where do your sales margins come from today and where will they come from tomorrow?

With increased competition, new technology and on-line sales, we need to keep our skills up to date. After all, our customers are relying on us. The future is more challenging so the question that has to be answered is; "*what will it take to get to the future with this ever changing world*". Keep smiling and have a great day. See you in the spring.

Bill Fletcher

## Silent Auction at Spring Conference

Once again IHA will sponsor a



silent auction at our Spring Conference. We ask members, venders, and denote items

manufacturers to donate items for the silent auction.

Need ideas? Items donated last year included hearing aids, a TV link package, free calibration, gift cards, Pendleton wool blanket, a picture with easel and a matching wooden box, a Lia Sophia necklace, a wine rack, gift baskets, a set of books, a national conference package with free registration and much, much more.

Participants enjoyed this event and bids brought our association revenues of \$2,860. The Silent Auction event was a success and will be a part of the 2012 Spring Conference.

Plan ahead! It's not too early to start considering what you may want to submit to the silent auction this year.

For more information call the IHA office at 515-440-6057 or email apmsthomas@aol.com.

## **IHA Board of Directors**

**President** Bill Fletcher Abry Hearing Aid Center 4217 Center Point Rd. Cedar Rapids, IA 52402

President Elect Monica Duve Killean Aud. & HAC 1601 52nd Ave., Ste. 6 Moline, IL 61265

#### Treasurer

Ron Potter Potters Hearing Aid Service. 1416 W. 4th Street Waterloo, IA 50702 319-232-7113

#### Secretary

Robert Larrance Hearing Unlimited 5806 Felber Street Ames, IA 50010 515-231-5211

#### Past President

Steve Sword ENT of Southeast Iowa 123 East 3rd Ste 201 Ottumwa, IA 52501 641-684-0044 Director at Large Diana Kautzy Woodard Hearing Centers 6925 Hickman Road Urbandale, IA 50322 515-276-6122

#### Director at Large

Nick Woolley Iowa Hearing Aid Centers 120 N. 25th St. Fort Dodge, IA 50501 1-800-792-9564

#### Director at Large

Kent Weaver Woodard Hearing Centers 4217 University Ave. Des Moines, IA 50311 515-255-2300

#### Director at Large

Annette Redman Iowa Hearing Centers 2055 Kimball Ave., Ste. 300 Waterloo, IA 50702 319-272-2500

#### Executive Director

Bev Thomas 1001 Office Park Rd., Suite 105 West Des Moines, IA 50265 515-440-6057

## **Receive Benefits of 2012 Dues**

Please remember to send in your IHA 2012 dues if you have not done so. The membership directory will be published in May.

IHA members receive discounted registration fees for Spring and Fall conventions.

IHA publishes a biannual newsletter and an annual membership directory. IHA also monitors the Iowa Legislature for legislation of interest to hearing health professionals.



# Iowa Hearing Association — Silent Auction —



) Yes, I would be interested in a donation to Iowa Hearing Association silent auction in conjunction with the Spring Conference on April 20-21, 2012.

We are soliciting both vendors and members for items for the auction. Suggested items include:

(

Candy	Jewelry
Art	Hearing Aids
Gift Certificates	Wine

Sporting Event Tickets Batteries Tools Equipment Books Gift Baskets

Name

Address

Phone

Item(s) to be donated (please describe):
--

I	will	bring 1	mv do	onation	to th	e meeting.	. 🗆	Yes	🗆 No
-	** 111	oring i	ing ac	Jilacion	10 th	e meeting.		1 00	

I will mail my donation to the Association office before April 9, 2012.

 $\Box$  Yes  $\Box$  No

Value \$\_\_\_\_\_ Minimum Bid \$\_\_\_\_\_

Please return this form to:

Iowa Hearing Association 1001 Office Park Road, Suite 105, West Des Moines, IA 50265 Phone: 515-440-6057 Fax: 515-440-6055 Email: apmsthomas@aol.com www.iowahearingassociation.org or www.iahhp.org

# **IHA Fall Conference**

September 30 - October 1, 2011 · Embassy Suites · Des Moines, IA



Steve Sword (outgoing President) receives a plaque from Bill Fletcher (Incoming President) in recognition for his two years of dedicated service as president of IHA.



IHA Board of Directors Front row - left to right: Monica Duve, Ron Potter, Kent Weaver, Peggy Stephens, Bill Fletcher Back row - left to right: Bob Larrance, Nick Woolley, Diana Kautzky, Steve Sword



Chris Waring of Iowa Lion's Hearing Aid Bank

Enjoying the IHA Conference Reception









IOWA HEARING ASSOCIATION					
DISPH	ENSER OF THE YEAR AWARD - Nomination Form -				
	bmit this form by April 2, 2012 to IHA Office, Park Road, Suite 105, West Des Moines, IA 50265				
I wish to nominate the following	person for Dispenser of the Year:				
Nominee's Name	Business/Company				
Address					
Background on Nominee					
Additional Outstanding Characteristics					
Nomination submitted by: (Optional)					
Name	Company or Business				
Address	Signature				
Welcome New	Support the Iowa Lions Hearing Aid Bank				
Members	Used hearing aids may be given to your local Lions Club or mailed to:				
<b>Tamarra Roths</b> Moline, IL	Iowa Lions Club c/o Chris Waring				
Kristin Scheele Urbandale, IA	924 Dohrmann Street, Jessup, IA 50648 All hearing aids are accepted with sincere appreciation. (Your donation may be considered a tax deduction.)				

## **Dispenser of the Year Nominations**

Enclosed in this newsletter is a nomination form for the Dispenser of the Year Achievement Award, sponsored by IHA. If you wish to nominate someone, the name must be mailed by April 2, 2012, to the IHA Office at 1001 Office Park Road, Suite 105, West Des Moines, IA 50265. The committee will review the nominations and select the Dispenser of the Year. The award will be presented at the Conference.

## **Past Award Recipients**

Each year at the Spring Conference a IHA member is chosen by his peers and receives the Dispenser of the Year Award. This award is presented in honor of outstanding characteristics and actions in the field of dispensing. The following people have been awarded Dispenser of the Year.

1992	Don White	2002	Dean Kayser
1993	Bob Klopp	2003	Judy Smith
1994	Larry Baker	2004	No Nominee
1995	Ken Lowder	2005	Leslie Whippen
1996	Jerry Smith	2006	Annette Redman
1997	Paul Woodard	2007	Jeff Smith
1998	Coral Jud	2008	Steve Sword
1999	Patti Stark	2009	No Nomination
2000	Dave Nelson	2010	Greg Moore
2001	Pat Gourley	2011	Diane Kautzky

# **Calibration at Spring Conference**

What could be more convenient — you're not at work, and your audiometer needs to be calibrated — you attend the seminars and pick up your machine when the conference is over. Remember, you are required by the State Health Department to have your audiometers calibrated once a year. Bring your audiometers to the spring conference. Our thanks for this service provided by Medical Technologies.

# Fall 2011 Conference Exhibitors

A thank you goes to all exhibitors at our Fall Conference. They enhance our conference with introductions to updated products, knowledge of specialized areas, fun door prizes and sponsorship of our reception.

#### Medical Technologies

## Midwest Special Instruments

Oticon

## Relay Iowa/ Telecommunications Access Iowa

Resound

Siemens Hearing Instruments

Unitron Hearing

Widex

## Notice of Change to Professional Licensure Division [645]



Pursuant to the authority of Iowa Code section 147.76, the Board of Hearing Aid Dispensers amended Chapter 124, "Discipline for Hearing Aid Dispensers," Iowa Administrative Code.

Because 2011 Acts, House File 649, section 87, repealed Iowa Code section 154A.24(3)(s), the amendment in Item 1 rescinded the same language in paragraph 124.2(6) "d," which requires advertisements related to hearing aides to include qualifying words in the same size type as the title of the business if the title of the business does not include the words "hearing aid."

These amendments are intended to implement Iowa Code chapters 21, 147, 154A and 272C. The following amendments passed the Administrative

Rules Review Committee on November 1, 2011.

Item 1. Amended subrule 124.2(6) as follows:

124.2 (6) Failure to place all of the following in an advertisement relating to hearing aides:

a.Hearing aid dispenser's name.

b.Hearing aid dispenser's office address.

c.Hearing aid dispenser's telephone number.

d. The qualifying words in the same size type as the title of the business: "for the purpose of fitting, selection, adaption, and sale of hearing aids." However, the qualifying words are not required if the advertisement includes the words "hearing test," "hearing evaluation," "free hearing measurement," and the title of the business which is advertising appears in the advertisement and includes the words "hearing appears in the advertisement and includes the words "hearing appears in the advertisement and includes the words "hearing appears in the advertisement and includes the words "hearing appears in the advertisement and includes the words "hearing appears in the advertisement and includes the words "hearing aid."

Item 2. Amended subrule 124.2(16) as follows:

**124.2(16)** Conviction of a crime related to the profession or occupation of the licensee or the conviction of any crime that would affect the licensee's ability to practice as a hearing aid dispenser within the profession, regardless of whether the judgment of conviction or sentence was deferred. A copy of the record of convection or plea of guilty shall be conclusive evidence.

Iowa Hearing Association

1001 Office Park Road, Suite 105

West Des Moines, IA 50265

Professional NetworkingTrade Show

Continuing Education

Speakers

West Des Moines Marriott • West Des Moines, Iowa

April 20 - 21, 2012

# Plan to Attend **IHA Spring Conference**